

# **Veterinary Assistant**

The Veterinary Assistant position operates in the main hospital services including Appointments, Urgent Care and General Practice Surgery. The Assistant supports Veterinary Technicians and Veterinarians in providing quality care to clients of all backgrounds.

## Job Details:

- Full-time, non-exempt (hourly), benefits-eligible
- Schedule: 4, 10-hour shifts per week, including 2 out of every 6 weekends (both Saturday and Sunday):
- Benefits: health insurance, dental insurance, vision insurance, 401(k), pet care discount, professional development

### **Responsibilities:**

This person will work closely with all of our services (appointments, urgent care, and surgery) and provide valuable support to both technicians and veterinarians. Duties may include:

- Cleaning and packing instruments
- Preparing surgical suite/exam room for each patient visit
- General patient monitoring and care
- Assisting with discharges and client communication
- Running lab work
- Surgery prep and surgery recovery
- Assisting technicians with restraint and patient monitoring
- Sampling as directed by technicians
- Taking patient histories
- Rooming clients/pets
- Vaccine injections

### Qualifications:

- Familiarity/experience with veterinary medicine and general instrumentation preferred
- Developed communication skills, professionalism, and ability to collaborate with a team



- Commitment to hospital core values of compassionate, accessible care
- High School Diploma or GED
- Ability to multi-task and work effectively with competing priorities
- Ability to communicate clearly and respectfully with a diverse population
- Ability to remain composed under pressure in a fast-paced environment
- Must be able to lift over 50 pounds and stand for long periods of time
- Comfort with animals in a hospital setting

#### Professional Development:

- Formalized and personalized on-boarding program, focusing in each service area
- Assistant Skill Levels 1, 2, and 3; raises after passing each level
- Leadership opportunities as they become available in inventory, training, safety, rescue partnership, operations, and more

## About Mission Animal Hospital:

Mission Animal Hospital is truly a unique organization! We're a nonprofit 501(c)3 veterinary hospital—the first and only in Minnesota! The guiding mission of our work is to provide high quality veterinary care for those in need and to reduce barriers to veterinary care. Learn more by visiting our website: https://www.missionah.org